

**General Purposes Committee**  
**11 March 2009**

Item 3 – Adoption of Policy and  
Conditions for Hackney Carriage  
and Private Hire Licensing

**Appendix 1**

Policy or Condition affected/commented on	No. of objections received = 14 <small>(expressed for/against)</small>	Expressed as a % total no. objectors	Consultation/Forum comments	Suggested alternative/solution
Page 3 Introduction, paragraph "Implementation"	0/1	7% object	Believe that there should be no financial obligation on any of the licence holders	Suggest no change. Local Government (Miscellaneous Provisions) Act 1976, S70 provides for "reasonable cost" to cover/provide service. Clarification is provided throughout the document.
Page 4 Vehicles: Hackney Carriage and Private Hire Accessibility &	0/4	28% object	Objections to the requirement for operators to ensure one WAV available on their respective circuit 24/7  REACT comment that having only one WAV available at all times may not be enough	Suggest no change here. Covered within Appendix E, condition 1.10 on page 46.
Page 46 Appendix E - Condition of Licence (Private Hire Operator) Standards of Service - 1.10	0/1	7% object	Request for a definition within policy, and relevant Government guidelines. Do not consider Smart Cars to meet conditions.	<b>Suggest the following adjustments:</b> 1-Amend to require operators with ten or more licensed vehicles on their books to arrange between themselves the provision of, at least, one WAV to be available in Stevenage 24/7 2-No change
Page 4 Vehicles, paragraph "Environmental Considerations"	0/1	7% object	NPHA query inclusion of 1994 as latter paragraphs suggest no age limits.	Suggest no change. Covered within appendices for Hackney Carriage (D) and Private Hire (B).
Page 4 Vehicles, paragraph "maximum age of vehicles"	0/1	7% object	General disagreement with requirement for hackney carriages to be black in colour and for colour restriction for PHV's	<b>Change wording to read "prior to 1994 is not likely to be granted".</b>
Page 5 Vehicles, paragraph "Livery"	4/4	28% object 28% in favour	NPHA oppose colour schemes and advise that similar conditions have been challenged in the courts and won.	<b>Remove any requirement for colour scheme for HCV or PHV's (has been challenged in courts). Door signage for PHV's becomes more important for public safety.</b>
Page 18 Appendix B - Conditions of Licence (Private Hire Vehicle) Construction - 9.9	4/3	21% object 28% in favour	Objection to colour requirement	4 authorities have had their policy regarding liveries over-turned at Magistrates Court: Durham Hastings Stratford-upon-Avon York (pending)
Page 33 Appendix D - Condition of Licence (Hackney Carriage Vehicle) Construction - 1.8	2/3	21% object 14% in favour	General disagreement with requirement for hackney carriages to be black in colour and for colour restriction for PHV's. NPHA have suggested removal of this requirement as this has been challenged in court. Some support for this in terms of HC/PHV recognition by the public.	
Page 7 Paragraph "English Language"	0/1	7% object	Object to the test being undertaken by officers from SBC.	Suggest no change to the proposed condition. Process is applicable to new applicants only. To confirm that the language tests will be undertaken by an independent authority, not by officers from SBC.



Policy or Condition affected/commented on	No. of objections received = 14	Expressed as a % total no. objectors	Consultation/Forum comments	Suggested alternative/solution
Page 7 Paragraph "Driving Proficiency"	2/6	42% object 14% in favour	Disagree with requirement for existing drivers to take DSA test following complaints, RTC's, offences, other reasonable cause.	Suggest no change to the proposed condition. Requirement would only apply to all existing drivers to undertake the DSA test where there have been justifiable complaints as to driving proficiency, following investigation by a Licensing Officer. To evidence standards of driving required by SBC for all licensed drivers
Page 8 Paragraph "Medical Exam"	2/5	35% object 14% in favour	Objection to three yearly medical	<b>PLEASE SEE APPENDIX 2 for supporting information</b> Suggest amending paragraph to follow the DVLA guidelines for Group II medicals. On application for licence, again on reaching 45 years, thence five yearly to age 65, then annual medicals. <b>PLEASE SEE APPENDIX 3 for supporting information</b>
Page 12 Appendix A - Condition of Licence (Drivers) Fitness of driver; 2.2	2/5	35% object 14% in favour	Objection to three yearly medical	
Page 8, Paragraph "CRB"	0/1	7% object	Objector has concerns as to the destruction of SBC's copy of the CRB form.	Suggest no change. Legally, we are required to destroy CRB certificate once a decision has been made.
Pages 10-15 Use of conditions to control hackney carriage drivers (Appendix A).	0/1	7% object	NPHA point out that H/C drivers can only be regulated by use of byelaws.	Append SBC byelaws to the P&C document.
Page 11 Appendix A - Conditions of Licence (Drivers) Conduct of driver:1.2	0/6	42% object	General opposition to names on badges	<b>Suggest the following option:</b> 1-Amend to show initials and surname only
Page 11 Appendix A - Condition of Licence (Drivers) Conduct of driver; 1.6	0/1	7% object	Objector has expressed view that a driver has a right to stand on the public highway, and to suggest a vehicle by doing this could be construed as slander.	Majority of authorities include both first name and surname on their drivers badges. Have only identified one authority within Hertfordshire that only displays a badge number. Amend to add words "of a private hire vehicle" after "The driver" to clarify that this relates to PHV's.
Page 12 Appendix A - Condition of Licence (Drivers) Fitness of driver; 2.5	0/1	7% object	Objector has expressed view that this should only be necessary if this affects the quality of the driving standards (DVLA requirement)	Suggest no change to the wording. Medical conditions listed are as per DVLA notification requirements.
Page 13 Appendix A - Condition of Licence (Drivers) Fares and journeys; 3.1	Comment only, no objection	NA	Use of words (repetitive)	<b>Remove word "driver" - included in error.</b>
Page 13 Appendix A - Condition of Licence (Drivers) Fares and journeys; 3.4	Comment only, no objection	NA	NPHA point out that this condition would not apply to private hire	No change recommended. SBC private hire vehicles, in general, have taxi meters fitted and calibrated to the SBC table of fares. Most if not all drivers/proprietors operate this principle on a voluntary basis.
Page 14 Appendix A - Condition of Licence (Drivers) Duties of licence holder; 4.6 & Page 40 Appendix D - Condition of Licence (Hackney Carriage Vehicle) Convictions - 17.1	0/1	7% object	Objections to the inclusion of minor FPN offences in the condition	<b>Suggest no change. All FPN's should be notified to the Licensing Authority as this is an indication of an individual when considering "fit and proper".</b>
Page 25 Appendix B - Condition of Licence (Private Hire Vehicle) Convictions - 25.1	0/1	7% object	Objection to the inclusion of cautions and unrelated driving FPN's	



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Page 15 Appendix A - Conditions of Licence (Drivers) Wheelchair accessible vehicles; 8.4	Comment only, no objection	NA	NPHA suggest the the granting of medical exemptions to aged or medically unfit drivers	Suggest no change.
Page 17 Appendix B - Conditions of Licence (Private Hire Vehicle) Construction - 9.1.3 & Page 32 Appendix D - Condition of Licence (Hackney Carriage Vehicle) Construction 1.1.3	Comment only, no objection	NA	VOSA advise that SVA will change to IVA as from 01 April 2009	<b>Suggest change of 1.1.3 and 9.1.3 to read "British Single Vehicle Type Approval will change to Individual Vehicle Approval as from 1 April 2009"</b>
Page 17 Appendix B - Conditions of Licence (Private Hire Vehicle) Construction - 9.3.2 (Hackney Carriage Vehicle) Construction - 1.3.2	0/1	7% object	Objection to the requirement for estate vehicles to have a luggage screen or guard to prevent luggage entering the passenger compartment in the event of an accident.	Suggest no change to 9.3.2 or 1.3.2. No evidence produced to support claim of this being a H&S implication for the vehicle proprietor/driver. Consideration to be given to passenger H&S whilst travelling with large items stowed in the luggage space/boot.
Page 30 Appendix C - Definition of Exceptionally Well Maintained Interior - 30	0/1	7% object	Cargo guard surplus to requirements	As per condition 9.3.2 or 1.3.2 (Construction) Suggest no change. No evidence produced to support claim of this being a H&S implication for the vehicle proprietor/driver. Consideration to be given to passenger H&S whilst travelling with large items stowed in the luggage space/boot.
Appendix B - Conditions of Licence (Private Hire Vehicle) Page 17 Construction - 9.3.3	0/1	7% object	Objection to requirement for MPV type vehicles to have a means of securing luggage.	Suggest no change. No evidence produced to support claim of this being a H&S implication for the vehicle proprietor/driver. Consideration to be given to passenger H&S whilst travelling with large items stowed in the luggage space/boot.
Page 17 Appendix B - Conditions of Licence (Private Hire Vehicle) Construction - 9.3.4 & Page 32 Appendix D - Condition of Licence (Hackney Carriage Vehicle) Construction - 1.3.4 & Page 34 Appendix D - Condition of Licence (Hackney Carriage Vehicle) Wheelchair Accessible Vehicles - 5.3	Comment only, no objection. Clarification requested from the trade	NA	VOSA suggest that M2 vehicles should be included for licensing.	<b>Suggest changing 9.3.4 &amp; 1.3.4 to include "..... Such Vehicles must have been granted the relevant M1 or M2 type approval certificate ....."</b>
Page 17 Appendix B - Conditions of Licence (Private Hire Vehicle) Construction - 9.4	0/1	7% object	Trade have requested clarification as to this point.	No change recommended. We cannot legally licence a PHV that resembles a Hackney Carriage by law.
Page 17 Appendix B - Conditions of Licence (Private Hire Vehicle) Construction - 9.7 & Page 32 Appendix D - Condition of Licence (Hackney Carriage Vehicle) Construction - 1.6	Comment only, no objection.	NA	NPHA - Suggestion that with modern, efficient, engines the minimum engine size could be 1,400cc (NPHA recommendation) VOSA - Suggestion that hybrid and electric vehicles should be included	<b>Suggest changing 9.7 &amp; 1.6 to reflect the NPHA recommendation of a minimum engine size of 1400cc and the VOSA suggestion that equivalent hybrid and electric vehicles should also be included.</b>



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Page 18 Appendix B - Conditions of Licence (Private Hire Vehicle) Construction - 9.8	0/1	7% object	Objection as this condition would not be applicable to all types of vehicle (SCTA comment on London Taxi style vehicles does not apply to PHV's)	Suggest no change to proposed condition. Vehicle type referred to in objection cannot be licensed as a PHV.
Page 18 Appendix B - Conditions of Licence (Private Hire Vehicle) Doors - 10.2 & Page 33 Appendix D - Condition of Licence (Hackney Carriage Vehicle) Doors - 2.2	0/1	7% object	Objection to three doors requirement	It is acknowledged that very few MPV's are manufactured with three doors. Amend to allow MPV's to be four door, not including tailgate/rear door
Page 18 Appendix B - Conditions of Licence (Private Hire Vehicle) Doors - 10.3	0/1	7% object	As above	Amend as above with N.B. "wherever possible the offside door should remain locked to prevent passengers exiting the vehicle into road traffic".
Page 18 Appendix B - Conditions of Licence (Private Hire Vehicle) Doors - 10.4	0/1	7% object	Clarification sought from the trade.	Suggest no change to proposed condition. Condition does not require further clarification.
Page 18 Appendix B - Conditions of Licence (Private Hire Vehicle) Doors - 10.5	0/1	7% object	Clarification sought from the trade as to vehicle definition.	Suggest no change to the proposed condition. Condition refers to MPV/mini bus type vehicles.
Page 18 Appendix B - Conditions of Licence (Private Hire Vehicle) Tinted Windows - 11.1	Comment only, no objection.	NA	NPHA question requirement as most vehicles have some degree of tinted windows	Suggest no alternative wording to proposed condition. No objection to tinted windows so long as occupants of HCV and PHV vehicles, in general, can be seen from outside the vehicle.
Page 19 Appendix B - Conditions of Licence (Private Hire Vehicle) Tinted Windows - 11.3.1	0/1	9% object	All licensed vehicles should be treated the same.	Suggest no alternative wording to proposed condition for PHV. Alternative vehicle types (Limousines) as converted separately within conditions.
Page 19 Appendix B - Conditions of Licence (Private Hire Vehicle) Ventilation - 12.2	Comment only, no objection	NA	VOSA query whether rear seat passengers should be able to control the air conditioning	Suggest no alternative wording to proposed condition for PHV.
Page 19 Appendix B - Conditions of Licence (Private Hire Vehicle) Wheelchair Accessible Vehicles - 13.1 & Page 34 Appendix D - Condition of Licence (Hackney Carriage Vehicle) Wheelchair Accessible Vehicle - 5.1 & Page 34 Appendix D - Condition of Licence (Hackney Carriage Vehicle) Wheelchair Accessible Vehicle - 5.5	0/7	49% object	General objection to the requirement for side only loading of wheelchair bound passengers Feels that this is restrictive in terms of manufacturers rights/vehicle choice.	<b>Suggest no change.</b> Since 2005 when an early day motion was put towards Parliament, there has been a lot of debate as to the usage of rear loading vehicles as hackney carriages or private hire vehicles. These concerns have been echoed by RADAR, ROSPA, National Taxi Association and TGWU to name a few examples. <b>PLEASE SEE APPENDIX 4 for supporting evidence.</b>



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Page 19 Appendix B - Conditions of Licence (Private Hire Vehicle) Wheelchair Accessible Vehicles - 13.2	Comment only, no objection	NA	VOSA advise that SVA will change to IVA as from 01 April 2009	Suggest changing 13.2 to include "..... To meet the European Whole Vehicle M1 or M2 type approval standard, the British National Low Volume Type M1 or M2 approval standard, or the British National Single Vehicle M1 or M2 type approval....." Suggested including a minimum load requirement of 300kg. (DfT consultation on accessible taxis 2009)
Page 19 Appendix B - Conditions of Licence (Private Hire Vehicle) Wheelchair Accessible Vehicles - 13.7	0/1	7% object	Weight limits need to be put in place.	
Page 20 Appendix B - Conditions of Licence (Private Hire Vehicle) Wheelchair Accessible Vehicle - 13.10	0/1	7% object	All WAV drivers should be trained by the Licensing Authority.	Suggest no change.
Page 20 Appendix B - Condition of Licence (Private Hire Vehicle) Fire Extinguisher - 15.5 & Page 35 Appendix D - Condition of Licence (Hackney Carriage Vehicle) Fire Extinguisher - 7.5	Comment only, no objection	NA	NPHA advise that fire services recommend carriage of fire extinguisher in the boot or luggage area of the vehicle. Helps to ensure that driver and passengers do not remain in a burning vehicle searching for the extinguisher.	Suggest changing condition to "...affixed to the vehicle in the boot/luggage area. ..." Hertfordshire Fire & Rescue Service have endorsed the current wording to note the location within the passenger area.
Page 21 Appendix B - Conditions of Licence (Private Hire Vehicle) First Aid Kit - 16.2 & Page 36 Appendix D - Condition of Licence (Hackney Carriage Vehicle) First Aid Kit - 8.13 to 8.3	Comment only, no objection	NA	VOSA suggest that wording should be added about replenishment of first aid kits.	Suggest revision to say "A first aid kit shall be provided and maintained with ..." & Should any equipment be used, it is the responsibility of the vehicle proprietor to ensure that this is replenished as soon as reasonably practicable after its use". <b>PLEASE SEE APPENDIX 5 for supporting information.</b>
Page 21 Appendix B - Condition of Licence (Private Hire Vehicle) Maintenance and Condition of a PHV - 18.3 & 18.4	0/1	7% object	A degree of wear and tear must be accepted, e.g., minor stains.	No change suggested to the proposed condition. The use of purpose made seat covers is covered within Appendix C, condition 18.
Page 36 Appendix D - Condition of Licence (Hackney Carriage Vehicle) Maintenance and Condition of a HCV - 10.3	0/5	35% object	Objectors feel that purpose made seat covers should be allowed.	
Page 22 Appendix B - Condition of Licence (Private Hire Vehicle) Maintenance and Condition of PHV - 18.12 & Page 37 Appendix D - Condition of Licence (Hackney Carriage Vehicle) Maintenance & Condition of a HCV - 10.12	Comment only, no objection	NA	VOSA query four road worthy wheels asking does this exclude use of three wheeled vehicles	Suggest changing paragraph to read "The vehicle proprietor shall in accordance with its manufactured standard, ensure that all wheels and tyres are roadworthy and conform to the ratings set prescribed. Remould ...."



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Page 22 Appendix B - Condition of Licence (Private Hire Vehicle) Maintenance and Condition of a PHV - 18.13 & 18.14	0/1	7% object	Qualified objection to carrying spare wheel in Limo type vehicle	Comment received is not relevant to this condition. Suggest no change to the proposed condition.
Page 22 Appendix B - Condition of Licence (Private Hire Vehicle) Taxi-Meter - 19.1	0/1	7% object	NPHA advise that a licensing authority have no legal right to set or control PHV fares and therefore cannot require calendar controlled meters  As above.. NPHA have advised that the LA have no control over PHV fares	<b>Suggest no change to the proposed condition.</b> <b>We are not requesting private hire vehicles to have meters installed, but where they do, these should be of the calendar control type.</b>
Page 23 Appendix B - Condition of Licence (Private Hire Vehicle) Taxi-Meter - 19.8	0/1	7% object		
Page 24 Appendix B - Condition of Licence (Private Hire Vehicle) Copy of Licence and Conditions - 21.1 & Page 39 Appendix D - Condition of Licence (Hackney Carriage Vehicle) Copy of Licence and Conditions 13.1	0/2	14% object	Representee's feel that this condition is not practicable. Police allow 7 days to produce documentation.	Suggest no change to the proposed condition.
Page 24 Appendix B - Condition of Licence (Private Hire Vehicle) Interior Markings - 22.1 & Page 39 Appendix D - Condition of Licence (Hackney Carriage Vehicle) Interior Markings - 14.1	2/1	7% object 14% in favour	HCC & React are both in favour of their being an internal vehicle identification plate. Objector has expressed concern as to the cost for replacements and whether this can be removed from the vehicle overnight.	Suggest no change to the proposed condition. Cost of any interior plate is to be met by the vehicle proprietor. Plates will be removable.
Page 24 Appendix B - Condition of Licence (Private Hire Vehicle) Signs, Notices and Advertising - 23.1	0/1	7% object	Has expressed concern that the Local Authorities emblem is a form of advertising.	Suggest no change. Local Authority emblem is currently a feature on vehicle plates.
Page 39 Appendix D - Condition of Licence (Hackney Carriage Vehicle) Signs, Notices and Advertising - 15.2	0/1	7% object	Objection expressed that this practise will be restrictive.	Suggest no change to the proposed condition.
Page 24 Appendix B - Condition of Licence (Private Hire Vehicle) Signs, Notices and Advertising - 23.3 & 23.4	2/4	28% object 14% in favour	Some objection to the requirement for the door signs to be fixed by use of adhesive	Suggest no change <b>PLEASE SEE APPENDIX 6 for supporting information</b>
Page 25 Appendix B - Condition of Licence (Private Hire Vehicle) Signs, Notices and Advertising - 23.7.2	Comment only, no objection	NA	NPHA advise change to include that "No Smoking" signs are a legal requirement.	Suggest no amendment be made to proposed condition.

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Page 26 Appendix B - Conditions of Licence (Private Hire Vehicle) Vehicle Damage - 27.1	Comment only, no objection	NA	NPHA advise that 27.1 is repetition of 6.1	Included in 6.1 and 27.1 as conditions of licence will be separated from main document and sent to drivers/proprietors when relicensing.
Page 26 Appendix B - Condition of Licence (Private Hire Vehicle) Trailers - 28.1 - 28.11	0/1	7% object	NPHA - LA have no power to inspect or licence trailers. Suggest addition of paragraph to ensure drivers/proprietors have sufficient/legal insurance cover and DVLA entitlement.	<b>Suggest removal of all reference to trailers as Licensing Authority are not empowered to licence or test same.</b>  <b>Make reference in conditions to requirement for driver, intending to tow trailer, to have DVLA entitlement and insurance.</b>  <b>Trailers reference was to the type that carry luggage only.</b>
Trailers - 28.8 Trailers - 28.10	0/2 0/1	14% object 7% object	Objection as trailers under 750kg are not legally required to have braking systems Trailer not part of a licensed vehicle SCTA have noted their objection to this as trailers under 750kg are not generally fitted with braking systems.	
Page 41 Appendix D - Condition of Licence (Hackney Carriage Vehicle) Trailers - 20.1 - 20.11	0/2	14% in favour	NPHA - LA have no power to inspect or licence trailers. Suggest addition of paragraph to ensure drivers/proprietors have sufficient/legal insurance cover and DVLA entitlement.	
Page 27 Appendix B - Condition of Licence (Private Hire Vehicle) Age Limits - 29.3	2/6	42% object 14% in favour	Objections to age and mileage limits. NPHA suggest rewrite of age and mileage limits to system ensuring that poor maintainers comply through system of retesting, which objector is in agreement with.	<b>Recognised that age and mileage limits penalise well maintained vehicles as well as poorly maintained vehicles. New proposal for testing of vehicles appended to replace 29.2 and 29.3 for PHV, and 21.2 and 21.3 for HCV's</b>  <b>PLEASE SEE APPENDIX 7 for supporting information.</b>
Page 41 Appendix D - Condition of Licence (Hackney Carriage Vehicle) Age Limits - 21.2 Page 42 Appendix D - Condition of Licence (Hackney Carriage Vehicle) Age Limits - 21.3	2/6 0/1	42% object 14% in favour 7% object		
Page 27 Appendix B - Condition of Licence (Private Hire Vehicle) Operation of a PHV - 32.2	Comment only, no objection	NA		Suggest no change.
Page 28 Appendix B - Condition of Licence (Private Hire Vehicle) Certificate of Compliance - 33.3	0/1	7% object	Feel that testing facilities at Cavendish Road are restricted in availability and are unhappy with access to the location for test viewing. Object to the cancellation process proposed in consultation document.	<b>Remove condition 33.3 and replace with agreed Cavendish Road "missed appointment" condition, as approved at General Purposes Committee on the 14-Jan-09</b>



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Page 28 Appendix B - Condition of Licence (Private Hire Vehicle) CCTV in PHV's - 34.1 & Page 43 Appendix D - Condition of Licence (Hackney Carriage Vehicle) CCTV in HCV's - 26.1	0/1	7% object	Expressed view that date retrieval from cameras is restricted.	Suggest no amendment be made to the proposed condition. Data captured on in-car CCTV is encrypted and can only be downloaded via appropriate software for Verify camera.
Page 28 Appendix B - Condition of Licence (Private Hire Vehicle) Luggage or other items left in private hire vehicle - 35.1	0/2	14% object	NPHA - Duplicate of 5.1 Comment received that this is ultimately the responsibility of the passenger to ensure that all personal belongings are removed from the vehicle at the end of the journey.	Suggest no amendment be made to the proposed condition. Duplicated to allow inclusion of conditions with licence renewals
Page 29 Appendix C - Definition of Exceptionally Well Maintained Exterior - 3	0/1	7% object	Representative has expressed opinion that this is surplus to requirements.	Suggest no amendment be made to this condition.
Page 29 Appendix C - Definition of Exceptionally Well Maintained Exterior - 9	Comment only, no objection	NA	VOSA - reference to "glass" should read "lenses"	Suggest amending word "glass" to "lenses"
Page 29 Appendix C - Definition of Exceptionally Well Maintained Exterior - 11	0/1	7% object	Representative has expressed opinion that minor rust will occur. Believes that rust is not an issue if the operation of the wiper is not affected.	Suggest that no amendment be made to this condition.
Page 29 Appendix C - Definition of Exceptionally Well Maintained Exterior - 16	Comment only, no objection	NA	VOSA recommend removal of 16 as it is a legal requirement	Suggest removal due to this being a legal requirement.
Page 29 Appendix C - Definition of Exceptionally Well Maintained Exterior - 17	0/1	7% object	Objector believes that this is not necessary as this does not affect the vehicles operation.	Suggest that no amendment be made to this condition.
Page 30 Appendix C - Definition of Exceptionally Well Maintained Interior - 18	0/5	35% object	Objection to no allowance for seat covers	Suggest amending to incorporate the use of purpose designed and well fitted seat covers to be allowed.
Page 30 Appendix C - Definition of Exceptionally Well Maintained Interior - 21	0/1	7% object	Objector believes that this is not necessary to be the manufacturers original.	Suggest that no amendment be made to this condition.
Page 30 Appendix C - Definition of Exceptionally Well Maintained Interior - 23	0/1	7% object	No Smoking legislation precludes smoking in licensed vehicles NPHA suggest removal of Para 23 due to No Smoking Regs.	Suggest no change be made to the proposed condition.
Page 30 Appendix C - Definition of Exceptionally Well Maintained Interior - 29	0/1	7% object	Objector believes that this is not necessary to be the manufacturers original.	Suggest that no amendment be made to this condition.



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Page 32 Appendix D - Condition of Licence (Hackney Carriage Vehicle) 1st Para	Comment only, no objection	NA	NPHA recommend addition of SBC byelaws	Suggest removal of words "private hire" and substitute with "hackney carriage" in paragraph 1. Add byelaws to Appendix D.
Page 32 Appendix D - Condition of Licence (Hackney Carriage Vehicle) Construction - 1.3.5	Comment only, no objection	NA	NPHA amend to read "Any purpose built...etc"	Amend as suggested
Page 33 Appendix D - Condition of Licence (Hackney Carriage Vehicle) Construction - 1.7	0/1	7% object	Comments made refer more to condition 1.8 below.	Suggest no change to this condition. Retain, and where vehicles do not/cannot comply to be considered on a case by case basis for licensing.
Page 33 Appendix D - Condition of Licence (Hackney Carriage Vehicle) Tinted Windows - 3.1	Comment only, no objection	NA	NPHA - remove words "private hire" from Para	Suggest no alternative wording to proposed condition. No objection to tinted windows so long as occupants of HCV and PHV vehicles, in general, can be seen from outside the vehicle.
Page 36 Appendix D - Condition of Licence (Hackney Carriage Vehicle) Maintenance and Condition of a HCV - 10.7	0/1	7% object	Objection - feels that marked bulbs are surplus to requirement	Suggest no change.
Page 39 Appendix D - Condition of Licence (Hackney Carriage Vehicle) Signs, Notices and Advertising - 15..3.1	0/1	7% object	Objection raised. Further clarification sought.	Suggest no change to the proposed condition. Clarification provided at forum that this relates to passenger information boards at locations such as an Airport, where the driver would need to make themselves known to their passenger.
Page 39 Appendix D - Condition of Licence (Hackney Carriage Vehicle) Signs, Notices and Advertising - 15.4	0/1	7% object	Objection expressed that this practise will be restrictive.	Suggest no change to the proposed condition. Currently it is practise that any advertising before it is placed on a HCV/PHV is approved by SBC.
Page 45 Appendix E - Condition of Licence (Private Hire Operator) Standards of Service - 1.5	0/1	7% object	Objection raised that it is not necessary to record every complaint received.	<b>Suggest the following amendment to paragraph 5.1</b> "... the operator shall notify the Licensing Officer, in writing ..... on a monthly basis"
Page 45 Appendix E - Condition of Licence (Private Hire Operator) Condition 1.7	Comment only, no objection	NA	NPHA - consider implications of the Corporate Manslaughter Act. Consider inclusion of requirement for the possession of Public and Employer liability insurance, Fire certificates/inspections and extinguishers. The display of H&S Regs in office and public spaces, No Smoking compliance etc.	Suggest no change to the proposed condition.
Page 45 Appendix E - Condition of Licence (Private Hire Operator) Standards of Service - 1.8	0/1	7% object	Some disagreement with an operator taking some responsibility for the safety of the vehicles they supply to transport the public.	Suggest no change to the proposed condition.
Page 46 Appendix E - Condition of Licence (Private Hire Operator) Standards of Service - 1.10	0/4	28% object	Objections to the requirement for operators to ensure one WAV available on their respective circuit 24/7 REACT comment that having only one WAV available at all times may not be enough	<b>Suggest the following adjustments:</b> 1-Amend to require operators with ten or more licensed vehicles on their books to arrange between themselves the provision of, at least, one WAV to be available in Stevenage 24/7 2-No change



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Page 47 Appendix E - Condition of Licence (Private Hire Operator) Convictions - 5.1	0/1	7% object	SCTA objection to operators having to declare FPN and cautions.	Suggest no change to the proposed condition.
Page 47 Appendix E - Condition of Licence (Private Hire Operator) Staff - 6.1	0/1	7% object	No need for this requirement	Suggest no change to the proposed condition. This will enable the Licensing department to maintain accurate records and aid with effective enforcement
Page 50 Appendix F - Condition of Licence (PH - Stretched Limousines) Private Hire - Stretched Limousines - 1.1.4	0/1	7% object	Object to requirement for three point seat belts for side and rear facing seats.	<b>Suggest amendment to read "....that all seats are fitted with "an approved" seat belt".</b>
Page 50 Appendix F - Condition of Licence (PH - Stretched Limousines) Private Hire - Stretched Limousines - 1.6	0/1	7% object	Objection to requirement for non-breakable (plastic) glasses.	Suggest no change to the proposed condition. Whilst a vehicle is in transit, it would be advisable for glass not to be used, to ensure passenger safety in the event that the driver had to perform an emergency stop. Consider the inclusion of toughened glass as an alternative to plastic within examples.
Page 51 Appendix F - Condition of Licence (PH - Stretched Limousines ) Vehicle Safety Equipment - 2.1 & 2.2	0/1	7% object	Object to fire extinguisher in boot	Suggest no change to the proposed condition.
Page 52 Appendix G - Application Procedures (Driver Licence) Driver Licence - 6	2/2		Object to SBC officers carrying out English language test + requirement for DSA driving test.	Suggest no change to the proposed condition. Process is applicable to new applicants only. To confirm that the language tests will be undertaken by an independent authority. 1-English language test will not be conducted by SBC officers. 2-DSA test will provide proof to SBC and travelling public that drivers licensed by SBC have proven skills in taxi driving
Page 53 Appendix G - Application Procedures (Vehicle Licence)	0/1	7% object	Object as SBC does not have an approved VOSA testing station.	Suggest no amendment to the proposed condition.
Page 54 Appendix G - Application Procedures (Operator Licence)	0/1	7% object	Objector believes that the Licensing Authority should have a defined list of questions.	Suggest no amendment to the proposed condition. Statute law provides for the asking of any relevant questions in deciding the grant or renewal of a licence.
<b>Broadly agree with Policy &amp; Conditions Document as a whole</b>	<b>2/0</b>	<b>14% broadly agree</b>		